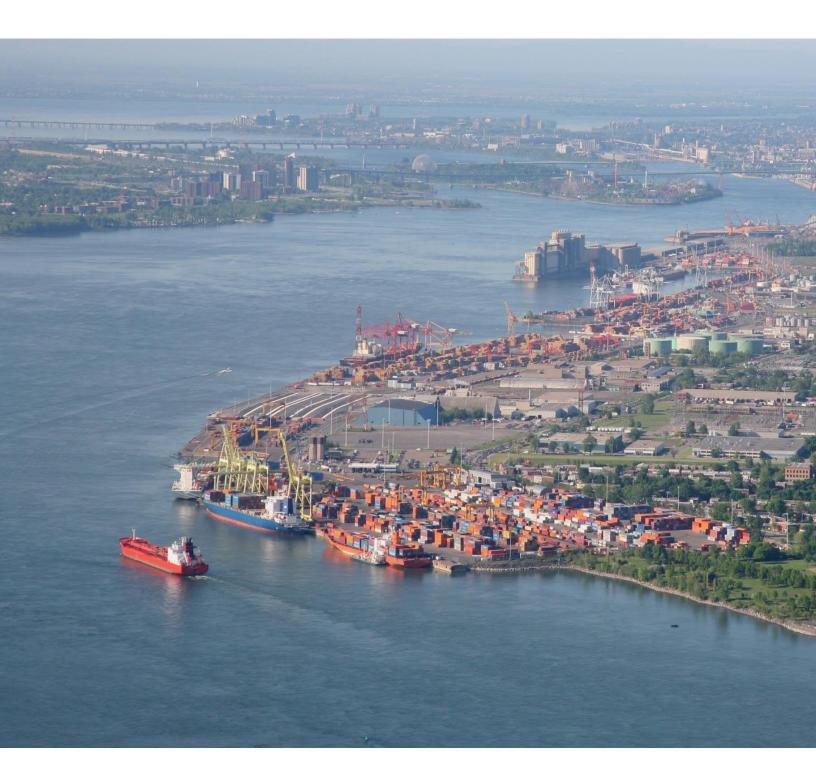
### **TRUCK DRIVER'S HANDBOOK**





## IN CASE OF EMERGENCY CALL MGT SECURITY

# (514) 257-3067

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MONTREAL GATEWAY TERMINALS PARTNERSHIP 514-257-3040 305, CURATTEAU STREET MONTREAL (QC) H1L 6R6

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#### 1. MISSION AND VALUES

#### 1.1. MISSION

Specializing in the handling of shipping containers transported between international markets and domestic industrial centers on behalf of shipping lines, MGT engages qualified and experienced personnel and uses ultra-modern equipment to offer a service founded on reliability, consistency and compliance with its commitments. MGT additionally ensures a customer experience based on quality business relationships, accessibility and customization.

Environmentally conscious, MGT contributes to the well-being of society through the implementation of innovative approaches for the protection of the environment.

#### 1.2. VALUES

- **Partnership :** collaboration to carry out concerted actions for profitability, business development, customer satisfaction, and attention to employees
- Integrity : client and staff approaches based on MGT's core principles (loyalty, openness, collaboration, in-house solutions);
- Efficiency : ability to produce expected outcome, desired gain and anticipated productivity with flexibility;
- **Respect :** MGT is dedicated to its customers, employees and stakeholders and is committed to taking their needs and expectations into account;
- **Service :** constant and reliable with a prevailing respect for commitments and a positive customer experience.

#### 2. RULES AND REGULATIONS

#### 2.1. AT ALL TIMES





ACCESS IS FORBIDDEN TO CHILDREN

ACCESS IS FORBIDDEN TO ANIMALS



THE USE OF A CAMERA OR VIDEO RECORDER IS FORBIDDEN



THE POSSESSION OR USE OF ALCOHOL OR DRUGS IS FORBIDDEN

#### 2.2. PEDESTRIAN TRAFFIC IN THE TERMINAL



WEARING A SAFETY HELMET IS MANDATORY



WEARING APPROVED SAFETY SHOES IS MANDATORY



WEARING A HIGH-VISIBILITY SAFETY VEST IS MANDATORY



WEARING PANTS IS MANDATORY



USE THE WALKWAYS



NEVER WALK IN THE GANTRY CRANE PATHS



NEVER CLIMB ON THE TERMINAL HANDLING EQUIPMENT



NEVER OPEN CONTAINERS IN TERMINAL

#### 2.3. OPERATING A VEHICLE IN THE TERMINAL



SPEED LIMIT 20 KM/H



HAVE IN YOUR POSSESSION A VALID DRIVER'S LICENCE, INSURANCE CERTIFICATE AND VEHICLE'S REGISTRATION CERTIFICATE



FASTEN YOUR SEATBELT AT ALL TIMES



TURN ON THE FLASHING LIGHTS, STROBE LIGHTS OR DISTRESS LIGHTS



DRIVE IN THE INDICATED DIRECTION OF TRAFFIC AND OBEY THE SIGNS



KEEP A SAFE DISTANCE FROM THE TERMINAL HANDLING EQUIPMENT



THE TERMINAL HANDLING EQUIPMENT ALWAYS HAS THE RIGHT OF WAY



USE OF A TELEPHONE OR RADIO IS PROHIBITED



NEVER DRIVE IN THE GANTRY CRANE PATHS



NEVER DRIVE BETWEEN THE CONTAINER BLOCKS



TURN OFF YOUR ENGINE IF YOU ARE NOT IN MOTION

ANY PERSON REFUSING TO COMPLY WITH MGT'S RULES MAY BE SUSPENDED FROM HIS/HER DUTIES OR REFUSED ACCESS TO THE TERMINALS

#### 2.4. ENVIRONMENTAL POLICY

Montreal Gateway Terminals Partnerships vision is to be an environmentally sustainable company. By developing and maintaining protocols to protect the environment, Montreal Gateway Terminals Partnership shall remain as a staunch environmentally safe and secure ally.

Montreal Gateway Terminals Partnership, located in the Port of Montreal, is comprised of two separate terminals specializing in marine container operations providing services to meet the present and future needs of employees, customers and contractors.

Montreal Gateway Terminals Partnership is committed to ensure that all reasonable efforts are taken to mitigate environmental impacts and prevent pollution by dedicating adequate financial and human resources for the development and maintenance of its Environmental Management System.

Montreal Gateway Terminals Partnership shall set objectives and targets relevant to the improvement of its environmental performance, in addition to monitor and measure the activities that can have a significant impact on the environment.

Montreal Gateway Terminals Partnership conforms to all applicable federal, provincial and municipal environmental laws and regulations, as well as Port of Montreal, corporate requirements and all other requirements applicable.

In order to monitor the implementation of the Environmental Management System and to review and justify the need for enhancement, an annual environmental report shall be presented to the Board of Directors, communicating significant initiatives and performance indicators.

Montreal Gateway Terminals Partnerships Environmental Policy statement is available to the public upon request, and is communicated to employees and contractors.

**Michael Fratianni** *Chief Executive Officer*, June 6<sup>th</sup> 2014

> TRUCKERS MUST TAKE THE NECESSARY MEASURES TO STAY ON COURSE WITH THE «<u>C.A.P.</u>» : <u>C</u>OMPLIANCE WITH THE LEGISLATION AND REGULATIONS AND OTHER APPLICABLE REQUIREMENTS; <u>A</u>MELIORATION OF ENVIRONMENTAL PERFORMANCE ON A CONTINUOUS BASIS; <u>P</u>REVENTION OF POLLUTION (CONSERVATION AND RESPONSIBLE USE OF NATURAL RESOURCES).

#### 2.5. ACCESS AUTHORIZATION AND PORT ACCESS CARD

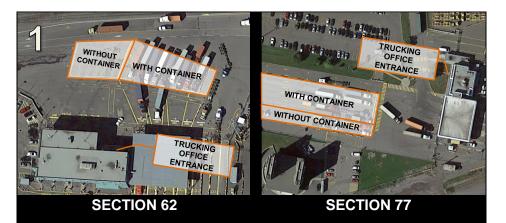
Access to the terminals is restricted to the persons registered in our access control system. Persons without a Port Access Card will be refused access to the terminals. All persons without a Port Access Card must report to the MGT Security Office located at the corner of Curatteau Street and Notre-Dame Street.

The Port Access Card must be visible at all times and presented to a security officer on request. You must wear it above the waist and over your clothing at all times. A person who does not wear his/her pass visibly is liable to a warning or to a Federal Government fine. It is forbidden to lend or give your pass to another person. Contact MGT Security if your card is lost, stolen, damaged, defective or expired.

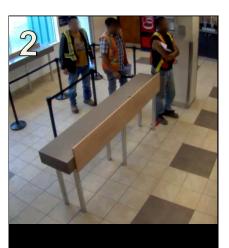


#### 3. OPERATIONAL PROCEDURES

#### 3.1. WAITING AREA AND TRUCKING OFFICE



Park your truck in the terminal waiting area. Walk to the trucking office using the walkways



Go to the end of the line



Introduce yourself to the transport agent. Give him/her your documentation and declare your containers in transit



Put your Port Access Card in front of the card reader and your finger in the Biometric Scanner



The trucking agent will give you a ticket then return to your vehicle, using the walkways

#### 3.2. ENTERING THE GATES WITH A CONTAINER (20-209.03-M01)



Place your truck in position to enter on the stop line in front of the barrier



When the barrier opens, move your truck forward into the entrance bay and stop at the stop line





Pass your card in front of the card reader



Get out of your truck and join the checker at the back of the truck



When the checker has finished your transaction, go back to your cab and start your engine



When the barrier opens, exit the truck bay, giving pedestrians the right of way

#### 3.3. ENTERING THE GATES WITHOUT A CONTAINER



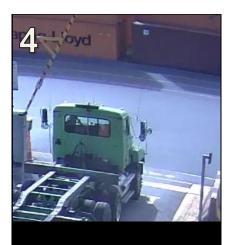
Place your truck in position to enter on the stop line in front of the barrier



When the barrier opens, move your truck forward into the entrance bay and stop at the stop line



Pass your card in front of the card reader



When the barrier opens, exit the truck bay, giving pedestrians the right of way

#### 3.4. UNLOADING WITH A TOPHANDLER



Proceed to the location indicated on your ticket



Wait inside your truck for the tophandler (make sure that all the twist locks of your trailer are unlocked)

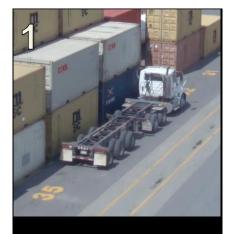


The operator will signal you with his/her horn that the unloading operation is completed

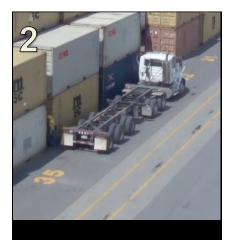


Proceed to the waiting area for the exit bays

#### 3.5. UNLOADING WITH AN RTG CRANE ("TRANSTAINER")



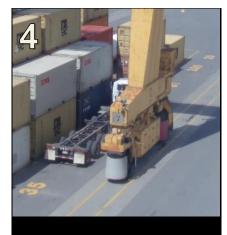
Proceed to the location indicated on your ticket



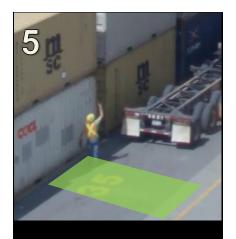
Get out of your truck and located your container in the stack



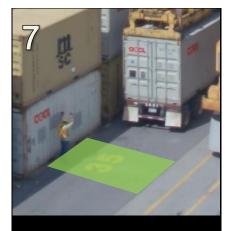
Make sure that all the twist locks of your container are in receiving position



Wait in your truck for the RTG



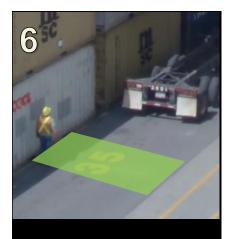
Signal the position of your container with your hand



Using hand signals, help the operator position the container on the trailer



Do not approach the trailer as long as the spreader is not completely detached from the container

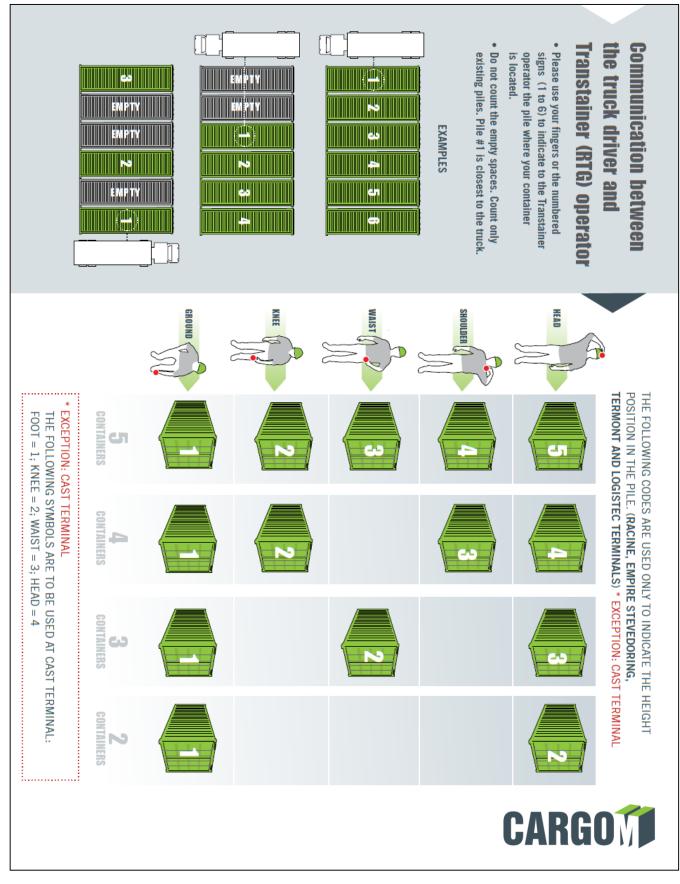


Stand behind your trailer at a distance of +/- 5 metres



Proceed to the exit bays

3.6. COMMUNICATION BETWEEN TRUCK DRIVER AND RTG CRANE



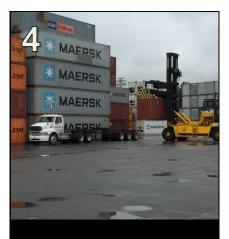
#### 3.7. LOADING WITH A TOPHANDLER



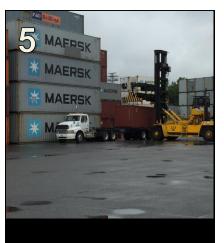
Proceed to the location indicated on your ticket



Wait inside your truck for the tophandler (make sure that all the twist locks of your trailer are unlocked)



The tophandler operator will help you position your trailer in front of him/her equipment by using his/her horn



The tophandler operator will use his/her horn to indicate that loading is completed



Make sure to leave enough space for the tophandler so it can pick up the container in the stack



Proceed to the waiting area for the exit bays

#### 3.8. LEAVING THE TERMINAL WITH AN IMPORT CONTAINER

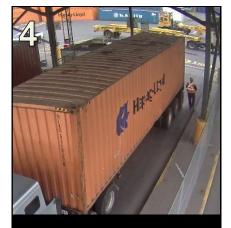


When the barrier opens, move your truck forward into the exit bay and stop at the stop line

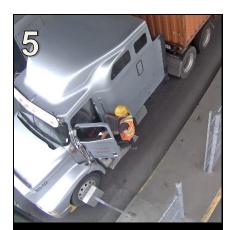




Pass your card in front of the card reader



Get out of your truck and join the checker at the back of the truck



Return to your cab and start your engine



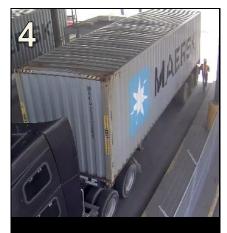
When the barrier opens, exit the truck bay, giving pedestrians the right of way

#### 3.9. LEAVING THE TERMINAL WITH AN EMPTY CONTAINER

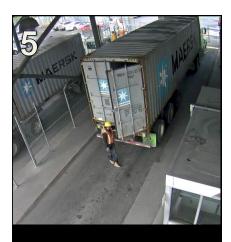


When the barrier opens, move your truck forward into the exit bay and stop at the stop line

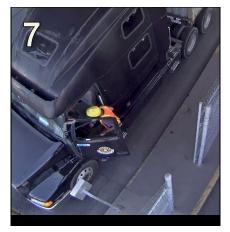


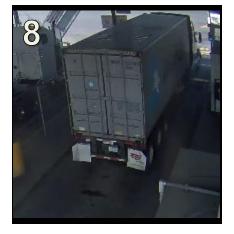


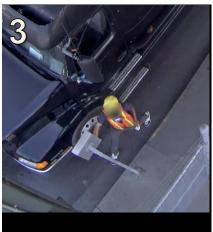
Get out of your truck and wait for the checker at the back of the truck



If you desire, you can open the container







Pass your card in front of the card reader

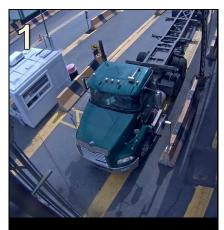


When the checker has completed your transaction, go to the printer to get your transaction receipt

Return to your cab and start your engine

When the barrier opens, exit the truck bay, giving pedestrians the right of way

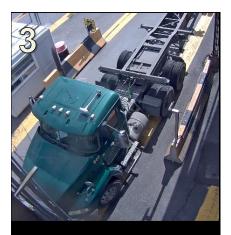
#### 3.10. LEAVING THE TERMINAL WITHOUT A CONTAINER



When the exit bay is free, move your truck forward and stop at the stop line (in Section 62, exit by Bay #2)



Pass your card in front of the card reader



When the barrier opens, exit the truck bay, giving pedestrians the right of way

#### 3.11. WIDE LOAD

To ensure efficient coordination of your wide load at the terminal, call MGT Security (514-257-3067) as soon as your driver enters the « Port of Montreal Commun Gate ».

#### 4. EMERGENCY MEASURES

#### 4.1. EMERGENCY

Every person who witnesses an unusual situation involving a threat to health and safety, environment, buildings or equipment (e.g. fire and explosion, leak and spill of hazardous materials, natural disaster, public disorder, etc.) must:

- Stay away from the incident;
- immediately contact the MGT Security at 514-257-3067;
- if there is no imminent danger, take the necessary measures to control the situation until the response team arrives. Never exceed your ability to respond;
- ensure that everyone remains in place, including the persons involved, witnesses and the equipment;
- stay on site, at a safe location, until the response team arrives;
- notify people to stay away from the incident;
- complete the witness report, which will be provided by a security agent.

#### 4.2. IN CASE OF AN EVACUATION

- Interrupt your work;
- shut down equipment or vehicles;
- stay calm and don't give in to panic
- follow the instructions given by the security agents;
- leave the building or the terminal, using the nearest exit (see evacuation plan on pages 20 and 22);
- proceed immediately to the gathering point (see evacuation plan on pages 20 and 22);
- stay outdoors and do not attempt to go back into the building or a workplace;
- return to the workplace once the authorization is given.



#### 5. HEALTH AND SAFETY AWARENESS

#### 5.1. PREVENTION OF VIOLENCE

MGT is committed to offer a safe work environment. We do not tolerate any violence on our sites. Perpetrators of violent acts at work are liable to disciplinary measures and may be the object of criminal charges.

If you are a victim of a violent act:

- 1. Inform MGT Security at 514-257-3067;
- 2. Complete a written statement, specifying the context, the date and the time.

#### 5.2. VEHICLES AND HANDLING EQUIPMENT

- Drive ± ten (10) metres away from the container stacks when you are not loading or unloading a container;
- Pay attention to the container movements and stay away from equipment in motion. Stay ± two (2) containers away from container movements and never drive under a moving container.
- Consider the space between the container stacks and the number of vehicles when you
  make a U-turn;
- Ensure that the handling equipment operators are aware of your presence when you drive near them and do not move into their blind spots.

#### 5.3. WORKING AT HEIGHTS

A safety harness is mandatory when working at a height of more than 2.4 metres.

#### 5.4. RESERVED LANE FOR CHECKERS

At Section 62 (Racine), a reserved traffic lane near the railway tracks must be used **only** by the checkers.



#### 6. SECURITY AWARENESS

#### 6.1. SUSPICIOUS OBJECTS OR BEHAVIOUR

If you notice the presence of a suspicious object or suspicious behavior that could threaten security, contact the MGT Security immediately at **514-257-3067**. Here are some examples of abnormal behavior at MGT:

- A person is walking with a camera;
- A person enters or leaves the terminal with a large bag;
- A vehicle is parked outside the parking area;
- A person is climbing over the fence of the perimeter;
- The rear trunk of vehicle is concealed by a cover;
- A vehicle is driving slowly and making stops near the perimeter.

#### 6.2. INSPECTION

Your vehicle, its contents and transported objects are subject to inspection by a security officer (at the entrance, at the exit or in the terminal).

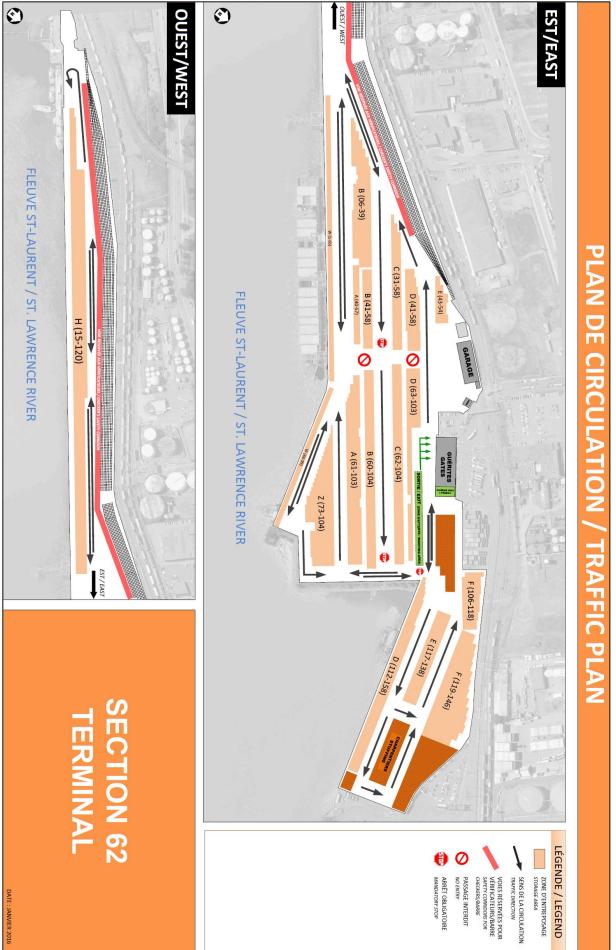
#### 7. ENVIRONMENTAL ISSUES AWARENESS

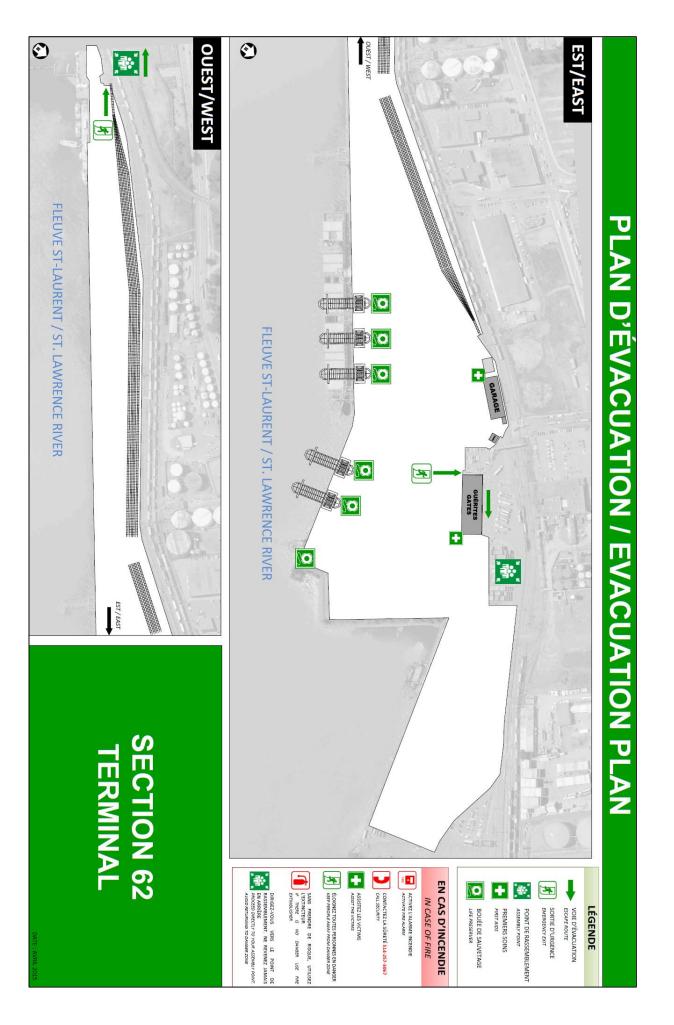
#### 7.1. GREENHOUSE GAS / ATMOSPHERIC EMISSIONS

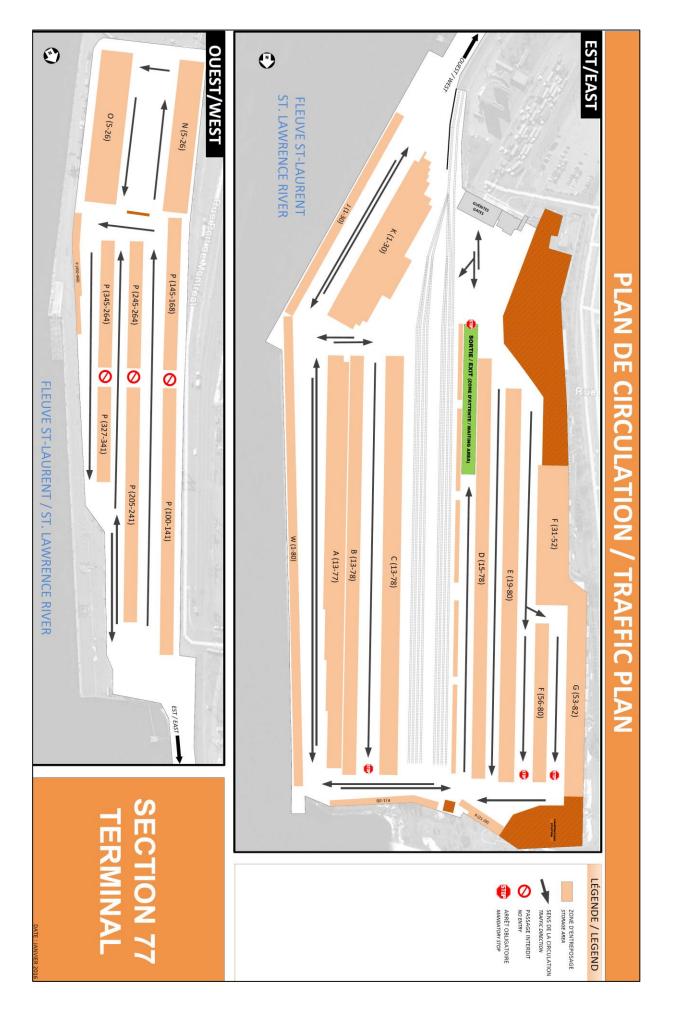
Care must be taken to minimize dust emissions during transportation activities. In addition, to limit greenhouse gas emissions (e.g. CO2 from vehicle exhaust gases), it is recommended to limit idling of truck or vehicle engines.

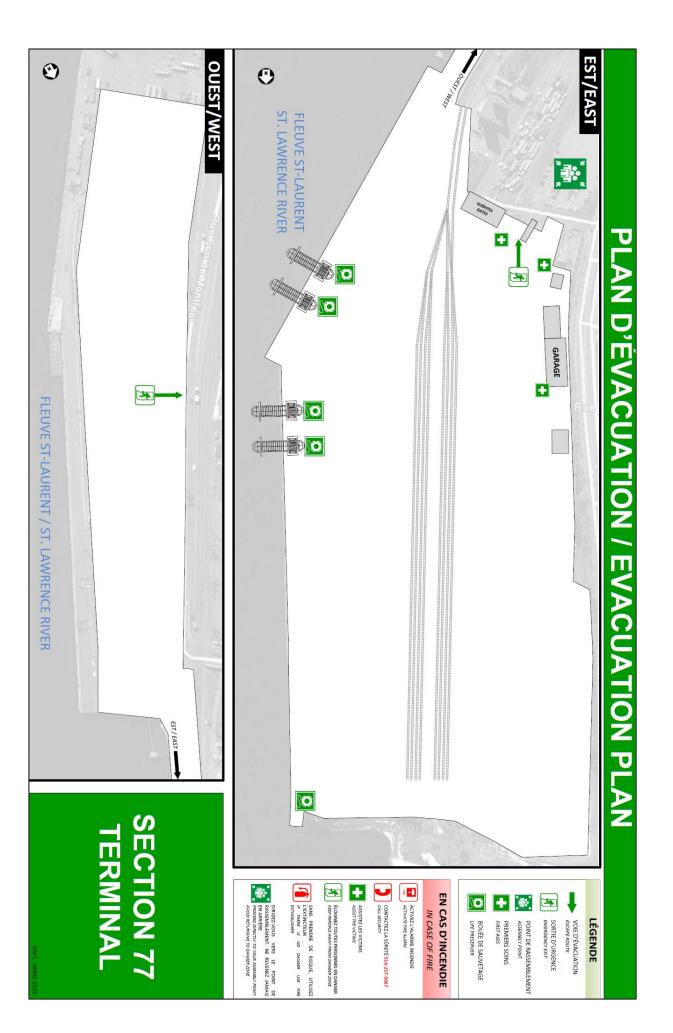
#### 7.2. SEWER DISCHARGE

No discharge shall be released into the MGT sewer system, into the surface water or into the river.









#### 8. ACCEPTANCE OF THE HANDBOOK'S DIRECTIVES

All truck drivers (port access card bearers) must have read and signed the following consent. Once completed, this page must be returned to us by email (<u>mgtsecurity@mtrtml.com</u>), by fax (514-789-2619) or in person (MGT Security Office).

	CONSENT				
these directive	I declare I have received and reviewed a copy of the MGT <i>Handbook</i> . I understand these directives and I agreed to comply with them. I also acknowledge that non-compliance with these directives may compromise my contractual relationship with MGT.				
COMPANY	EMPLOYEE'S FIRST NAME AND LAST NAME	EMPLOYEE'S SIGNATURE			